Position: Tech Wizard

Technical Wizards are a group of players who help others with technical problems that may happen while playing Ashen Empires. These problems can cover a wide range of problems from simple, everyday technical support problems to specific issues that deal with installing and running the game. Tech wizards generally perform their duties by answering questions on the forums and following up on suggested fixes.

Requirements for becoming a Tech Wizard include:

- You must be an active and regular member of the forums.
- You must have an active account with Ashen Empires.
- You must show an ability to help players with technical problems via the forums.
- You must show an understanding of common technical support issues, including knowledge of common hardware and software issues.
- You must have an understanding of Ashen Empires technical issues, including knowledge of game files, installation, patching, system requirements, and the web sites.
- You must maintain a positive presence on the forums.
- You must be able to answer the same questions over and over again, adjusting for a person's understanding.

Duties of a Tech Wizard:

Tech wizards are strictly accepted on a volunteer basis. They are not paid for helping us answer technical problems. They do not receive any special privileges either on the forums or in the game. They do not usually answer questions about specific account or billing issues. If you are accepted as a Tech Wizard, you will generally take over answering questions and dealing with posts on the Technical Issues and Bugs forum. This also means that you must at all times obey the Rules of Conduct for the forums. You should also do your best to maintain a current knowledge of updates and changes to the game. These changes are usually posted in the Announcements and Game Updates & Patches sections of the forums.

If you are interested in becoming a Tech Wizard, please send an email to timaeus@ashenempires.com explaining why you think you are a suitable candidate. Tech Wizards are generally chosen after they have demonstrated the ability to help players visiting our forums. Therefore, you should spend time answering questions posted on the Technical Issues and Bugs forum.